# **TECHNICAL NOTE GREEN**

**EDITION ANGLAISE** 



NOVEMBER 2000 77 11 299 762



Factory and fabrication cut-off

S/Section

**ESPACE** 

List below

31

31

NOISE IN THE FRONT AXLE GEOMETRY

Other sub-section concerned:

XXX

09

• Engines: XXX

• Gearbox:

Basic manual:

Workshop Repair Manual 315

## LIST OF VEHICLES CONCERNED

TYPE	From	То
JE0 A	T 000001	T 052047
JE0 D	T 000001	T 004192
JE0 E	K 000001	K 009379
	T 000001	T 074864
JE0 G	T 000001	T 010216
JE0 H	K 000001	K 001874
	T 000001	T 012324
JE0 K	K 000001	K 000346
	T 000001	T 003828
JE0 L	T 000001	T 002471
JE0 M	T 000001	T 004653
JE0 N	T 000001	T 030373
JE0 P	K 000001	K 016345
	T 000001	T 031522
JE0 S	K 000001	K 000576
	T 000001	T 001342
JE2 A	T 000001	T 001006

The methods may be modified as a result of changes introduced by the manufacturer in the production of the various component units and accessories from which his vehicles are constructed."

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<sup>&</sup>quot;The repair methods given by the manufacturer in this document are based on the technical specifications current when it was prepared.

# FRONT AXLE ELEMENTS Suspension housing

#### **CUSTOMER COMPLAINT**

- Noise from the front axle.

#### **POSSIBLE CAUSE**

Damper rod supporting area collapsed onto the upper mount.

#### **CLAIM COMPLETION AND CODING**

# **Destination of removed parts:**

As per Warranty Policy and Procedures Manual.

NITG Code: L415

Supplier Code: J28

**Customer Complaint Code: 2D** 

Operation Code: 3381

Time allowed: 1.9 hours

### **AFTER-SALES SOLUTION**

#### Operation to be carried out:

Replacement of front damper upper mounts.

#### Vehicles concerned:

 See vehicle types and fabrication cut-off details on page 1.

### When to take action:

- Upon receipt of a customer complaint.

# Parts required:

1 left front mount
 1 right front mount
 Part No.: 60 25 305 979
 Part No.: 60 25 305 980

# **Tooling required:**

Conventional.

#### **Description of the operation:**

 Replace the front damper upper mounts (according to Workshop Repair Manual 315).